

Orange Village

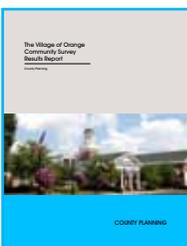
Community News

Winter 2014/2015



2014 HIGHLIGHTS

- ☆ Introduction of a successful and well attended Orange Village Fire Department Halloween party.
- ☆ Acquisition of a state-of-the-art 2014 Braun Ambulance at a cost of \$194,000 and 2 new power cots.
- ☆ Lowering of the Village's ISO rating which could result in decreases in homeowners' insurance premiums.
- ☆ Successful startup of our regional dispatch center with the addition of Gates Mills, Highland Hills & North Randall. Recent approval of the City of Euclid joining and a few other communities giving serious consideration to coming on board.
- ☆ We obtained grants from the Bureau of Workers' Compensation, FEMA, State of Ohio EMS, Solid Waste District, SAFE Kids, Juvenile Diversion & State of Ohio Issue 1 for various Village needs.
- ☆ Completion of the 2014 Community Survey.
- ☆ Completion of the All Purpose Trails Study.
- ☆ Introduction of Facebook pages for Orange Village, the Community Garden and Orange Village Fire Department.



- ☆ Orange Village's Building Department became certified by the State of Ohio.
- ☆ Obtained an unqualified opinion and excellent audit results for 2012 & 2013 from the Auditor of the State of Ohio.
- ☆ Completion of a five year Capital Equipment budget for all departments.
- ☆ Installation of a waterline on Brainard Road, bringing city water and increased fire safety to many more Orange Village residents.
- ☆ Updated the interior of Village Hall after 20 years of wear and tear.
- ☆ Participated in the Cuyahoga County Community Health Challenge.
- ☆ Orange Village Police Officers received recognition for outstanding performances from AAA, MADD, University Hospitals and the Rotary Club.
- ☆ Hired new employees in Service, Police and Fire departments.
- ☆ Completed major roadwork on Lander Road and Orangewood Drive and repairs on many streets located throughout the Village.
- ☆ Removal of 100 diseased Emerald Ash trees (to be replaced in spring, 2015).



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Your Council Representatives

**Council President
Lisa Perry**

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Council Meeting

1st & 2nd Wed of each month
8:00 p.m.

Finance Meeting

1st Wed of each month
7:30 p.m.

Planning and Zoning

1st & 3rd Tues of each month
7:30 p.m.



Employee Spotlight

Sergeant Jason Marvin

Sgt. Jason Marvin has been a proud member of the Orange Village Police Department since 1997 and member of the Fire Department since 2005. The mission statement "protect and serve" is something Jason has believed in since early childhood influencing him to join the ranks of law enforcement. Proud of his mother Virginia's career as a nurse and his father Larry's career as school principal, he was persuaded to choose a job where he could make a difference. Jason also has a bloodline of law enforcement which reaches back to the days of his ancestors, deputy U.S. Marshall "Wild Bill" Hickock and the 18th President Ulysses Grant.

Jason graduated from Kent State University in 1995 with a bachelor's degree in criminal justice then went on to train to be a police officer at the Summit County Sheriff's Academy. Jason took on his first specialized assignment in 1999 becoming the Juvenile Officer handling the Diversion Program and any youth issues in the community. Promoted to Sergeant in 2001 he took on an additional assignment as the department's member to the Cuyahoga County Speed Reckless Aggressive OVI Task force to focus on reducing injury/accidents in the Village. To improve his leadership skills he attended and graduated in 2009 from the Ohio Police Executive Leadership College.

Jason's passion has been to protect and help the youth in our community with the support of Chief Kostura. The juvenile diversion program leads the way in Cuyahoga County by cultivating new ideas in dealing with youth. This year he was elected as president of the Ohio Police Juvenile Officer's Association. This organization was formed in 1961 to train police officers, social workers, psychologists, and prosecutors throughout the state techniques for managing and counseling youth involved in violations. He has been a member of this organization since 2004 and looks forward to the opportunity to lead it.

Jason is thankful for the opportunity to work on the police force with top notch officers and to serve the residents of Orange Village. He can assure the residents he is committed to serving them above and beyond their expectations. He is dedicated to his family and most honored to be the father of his twin sons Austin and Brandon.



Stay connected. Orange Village and Orange Village Fire Department have Facebook pages. Like us on Facebook to be informed of all the happenings in Orange Village. Including notifications about the many great activities we have scheduled and reminders such as holiday trash collection, construction updates, Music at the Muni and other Village information.



Village Hall Holiday Schedule

Christmas - Closed
Thurs., December 25th



New Year's Day - Closed
Thurs., January 1st

Martin Luther King Day - Closed
Mon., January 19th

No change in trash/recycling schedule.



Dear Neighbor,

On the front page of this newsletter is a listing of some of the accomplishments achieved in 2014 by the dedicated employees of Orange Village. There are so many other things which could be mentioned in addition to the usual work of keeping our Village safe and secure on a daily basis. But, instead, the staff and I are also focused on establishing goals for the future of our Village and I would like to share with you some of the items we will be working on in 2015:

- » Implementing many of the ideas and suggestions you made in the 2014 Community Survey. We heard loud and clear that you would like a new play surface and restrooms at the playground. We hope to make that a reality as soon as possible.
- » The sale of Village owned property located at 4160 and 4170 Lander Road.
- » Ensuring that the Pinecrest Development is a first class project and an asset to this community will be our number one priority. The developers plan to begin construction in 2015, though there are still many details to work out. There has been a new site plan submitted, but, no approvals have been granted yet. We are in early discussions on all phases of the project and you will continue to get notices as these public meetings take place.
- » Installation of a water main on a portion of Hidden Valley. This will complete the long-term goal of having a fire hydrant within 2000 feet of every home in Orange Village, ensuring adequate water flow and volume to every home for fire safety purposes.
- » Paving of Waterford and Cambridge Courts.
- » Renewal of the Orange Village Infrastructure levy on the November, 2015 ballot.
- » Movies at the Muni will be held at the Amphitheater in summer, 2015.
- » A complete update to our website.
- » Implementation of a more vigorous and rigorous property maintenance program.
- » To continue to be active and aggressive in pursuit of grants and outside funding opportunities.

We continue to look for ways to engage our residents in the activities of our community and want you to feel involved and interested. The most important thing in accomplishing that goal is to keep you informed. Sign up for e-news at www.orangevillage.com. Our bi-weekly newsletter is the easiest way to know what is going on in Orange Village and learn about what we're doing and find out what may interest you. Please attend our events and meetings. I look forward to seeing each and every one of you during 2015.

I'd like to take this opportunity to wish you a safe and joyful holiday season. On behalf of the entire staff of Orange Village, we hope 2015 will bring you much happiness and good health.

As always, it is a great privilege to serve as your mayor.

Yours truly,

Kathy U. Mulcahy
Kathy U. Mulcahy
Mayor

Meet the Mayor

Wed. Jan. 14th - 7:00 pm
Wed. Feb. 18th - 3:00 pm
Wed. March 11th - 7:00 pm

FINANCES OF ORANGE VILLAGE

Dear Orange Village Resident:

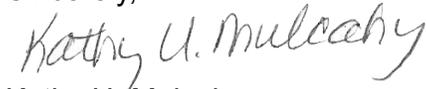
It is a pleasure to provide the following financial report. It has remained a priority of this administration to communicate, openly and consistently, with Village residents about our financial status. Because we are committed to transparency of our municipal finances, we have included a report on current Village fund balances in this newsletter.

During calendar year 2014, Orange Village made our final debt payment on Village Hall and in spring, 2015 we will pay off the last \$400,000 owed for the construction of the service facility. It's like being mortgage free!

I want to thank Village Council and all of our department heads for their commitment to fiscal responsibility and conservative budgeting. This has allowed us to remain in solid fiscal condition.

I encourage you to review the information and feel to contact my office with any questions you may have.

Sincerely,



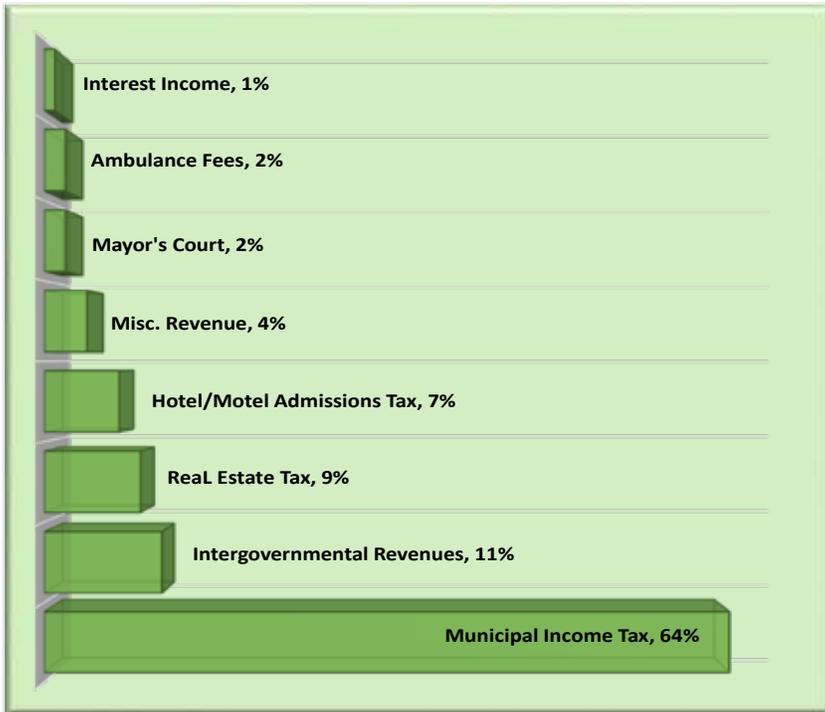
Kathy U. Mulcahy
Mayor

FUND BALANCE

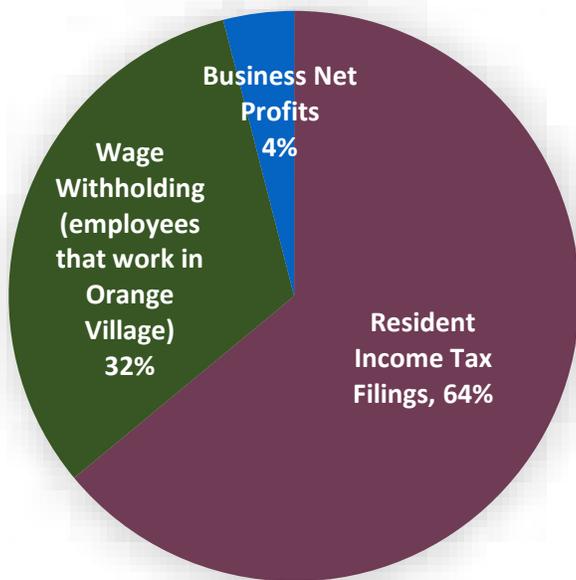
	End Balance 12/31/13	Balances 9-30-14
General Fund	\$ 1,897,301	\$ 1,697,012
Street Maintenance/Repair Fund	\$ 71,920	\$ 24,691
State Highway Improvement Fund	\$ 69,242	\$ 66,192
Law Enforcement Trust Funds	\$ 68,647	\$ 57,785
Police Computer and Training Funds	\$ 3,392	\$ 6,193
Debt Service Fund	\$ 667,522	\$ 553,735
Capital Improvement Fund	\$ 126,476	\$ 487,635
Capital Equipment Fund	\$ 32,085	\$ 516
Recreation Capital Improvement Fund	\$ 10,792	\$ 10,151
Infrastructure Levy Fund	\$ 966,829	\$ 1,486,381 *
Police Pension Fund	\$ 6,598	\$ 58,381
Trust and Agency Funds	\$ 282,366	\$ 324,752
Totals	\$ 4,203,170	\$ 4,773,424

*\$569,540 was withdrawn from this fund during October 2014 to pay for road project costs.

2013 TOTAL GENERAL FUND REVENUES



Income tax collections are the Village's primary source of revenue for all essential services. Every department within the Village relies on income tax collections for a major portion of their funding. Orange Village collects a 2.0% income tax on earned income within the Village, which is applied to gross salaries, wages, personal services, compensation and net income of for-profit organizations that conduct business in Orange Village. Orange Village residents are generally required to pay income taxes on income they earn outside the Village, but are given a 60% credit for income taxes paid to the municipality(s) in which they work up to a limit of 1.5%.



Total Municipal Income Taxes Received in 2013 = \$3,424,314

64% - Residential Income Tax Filings

32% - Wage Withholding (from people who work at Orange Village)

4% - Business Net Profits

A reminder from the Tax Administrator that although your fourth quarter RITA estimate for calendar year 2014 is not due until January 31, 2015, it must be **paid prior to the end of calendar year 2014** if you would like to include it as an itemized deduction on your 2014 Federal Tax Return. Under current IRS regulations, you will still be entitled to use it as an itemized deduction when filing your 2015 Federal Tax Return if you choose to pay the estimate in January 2015.



Distribution of Orange Village Property Tax

A fundamental difference between Orange Village and the Orange School District is the main funding source used by each entity for operating purposes. Orange Village relies primarily on income tax revenues. Orange Schools relies mostly on property taxes. However, property taxes are still a vital component of Orange Village's funding sources.

Property tax in Orange Village is based on the County-assessed value of all parcels of land within each taxing district. The assessment of value is administered by the Cuyahoga County Fiscal Officer. The County Fiscal Officer determines an assessed value, which is 35% of the appraised market value for each parcel.

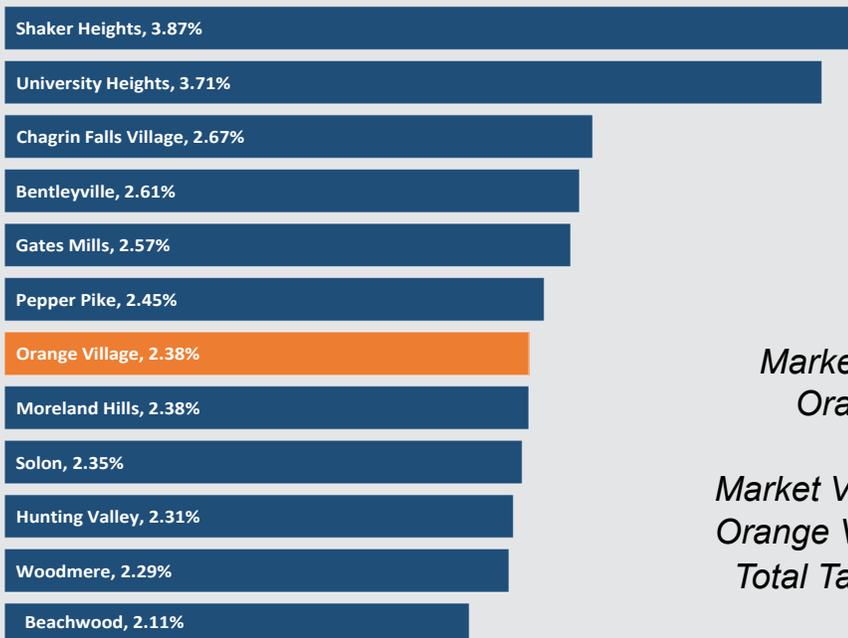
The value is updated every three years based on the average price that surrounding or similar properties sold for within the previous three-year period. Every six years, the County Auditor revisits all properties to re-appraise the value of each piece of land based on any building additions or major improvements. The last re-appraisal of property values occurred in 2012.

DISTRIBUTION OF YOUR REAL ESTATE TAX DOLLARS PAID IN 2013

Real estate tax collected by Orange Village and placed into the general fund in 2013 \$521,932.



COMPARISON OF RESIDENTIAL TAX RATES Calculated as a % of market value



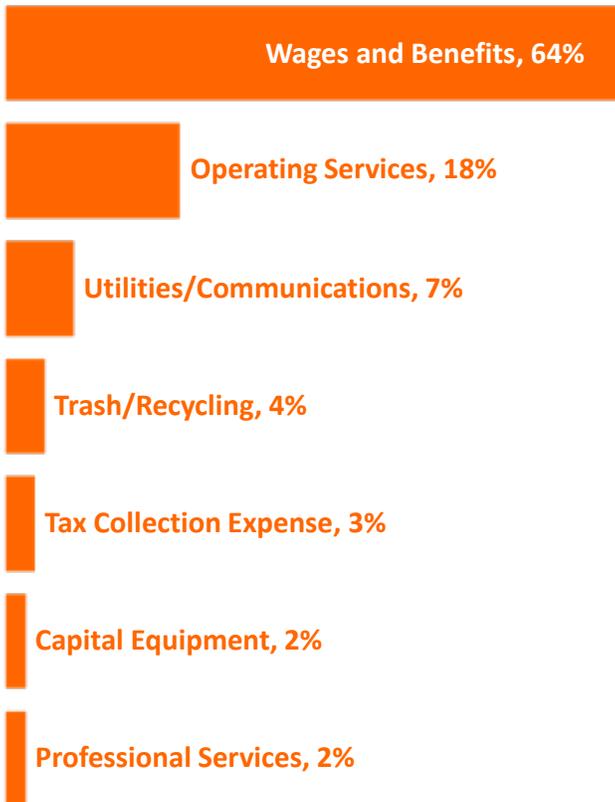
An Orange Village homeowner will pay 2.38% of the market or appraised value of their home for property taxes. The property tax is calculated by multiplying the market value of the property by the tax rate.

$$\begin{aligned} \text{Market Value of Property} &= \$300,000 \\ \text{Orange Village Tax Rate} &= 2.38\% \end{aligned}$$

$$\begin{aligned} \text{Market Value of Property} & \$300,000 \\ \text{Orange Village Tax Rate} & \times 2.38\% \\ \hline \text{Total Tax Due for 2013} & \$7,140. \end{aligned}$$

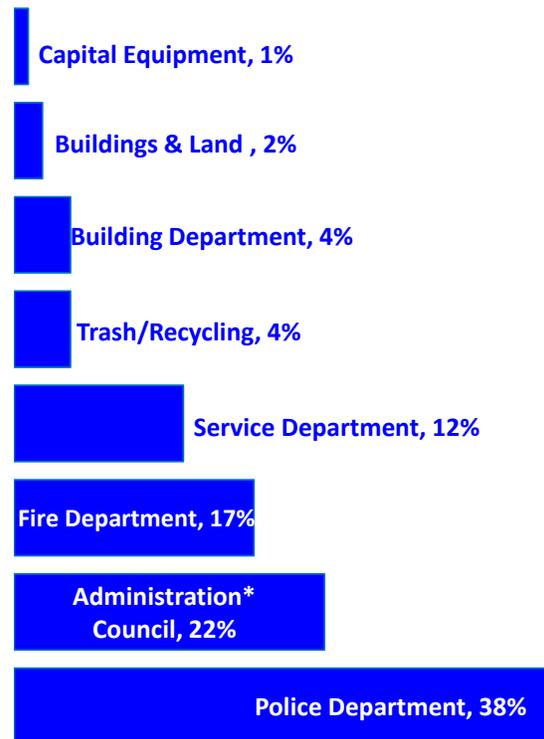
GENERAL FUND

EXPENDITURES BY CATEGORY 2013



GENERAL FUND

EXPENDITURES BY DEPARTMENT 2013



*Administration includes: Treasurer's Office, Mayor's Office, Engineer, I. T., Law Department, Audit and Tax Collection Expenses and Property Insurance

MEET THE FINANCE DEPARTMENT

The Finance Department is staffed with 2 full time employees headed by Treasurer, David Bloom, who has been with Orange Village for 4 years.

The staff receives and records all monies paid to the Village, pays all Village bills, prepares paychecks and payroll reports. The department records and reports on all Village finances.

As Tax Administrator, Mitch Adell serves as a liaison between our resident and the Regional Income Tax Agency, as needed, to resolve any tax-related issues.

Cathy Kups handles all human resource, accounts receivable and accounts payable issues.



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Cell Phones, Motor Vehicle Operation and the Law

With technology moving so fast and the creation of laws hot in its tracks, we understand the confusion for some drivers concerning cell phone use while driving. In order to clear up this confusion, we must know the definition of Driving a Motor Vehicle, be familiar with Codified Ordinance 331.34 and Ohio Revised Code 4511.204, Driving While Texting.

The State of Ohio's law concerning phones states that no person shall drive a motor vehicle, on property open to the public for vehicular traffic while using a handheld electronic device to write, send, or read a text-based communication.

Driving is defined as being in control of a vehicle on any public roadway with the intention to travel.

Orange Village's law concerning driving and phones is "Full Time and Attention to Roadway".

It addresses distractions while driving regardless of the instrument causing the distraction (e.g. eating, applying makeup, shaving, reading, cell phone manipulation). The code states no person shall operate a vehicle without giving his full time and attention to the operation of such vehicle.

Some municipalities have adopted stricter phone laws that require their operation to be done "Hands Free" only. These laws are primary offenses.



Remember, the mandatory seatbelt law in Orange Village is a primary offense, so buckle up every time you drive!

Building Department Reminders

Two questions we hear in the building department quite often are "Does that need a permit?" or "My contractor told me I don't need a permit for that". Most if not all projects, even very small ones; require some type of permit and inspection. Most view the permit and inspection process as a hindrance to the completion of their project. On the surface it may seem like a waste of time and money but it is a necessary service that protects the owner from potential problems. Inspections help to ensure the work was performed in a safe manner. In addition some inspections are required by law; for example new houses, additions, hot water tank replacements and electric panels. So when planning that new project and meeting with prospective contractors please keep the following points in mind:



- *Research contractors; ask friends and neighbors, search the Better Business Bureau or Angie's List. A reputable contractor can make all the difference in having a successful project, repair or installation.*
- *When choosing a contractor ask questions: Are they registered with the village? Do they get all proper permits and inspections? How long have they been in business? How long have they worked in the area and do they have any references?*
- *Compare materials from one contractor to the next; two contractors may have the same bottom line number but the materials may not be of the same quality. In construction, just as in most anything else you get what you pay for.*
- *When in doubt about the need for a permit and or inspections, please feel free to call the Building Department we are glad to answer your questions. It's much better to address any questions or concerns in the beginning of a project instead of after it has started.*

If you have any questions, please contact Dave, Mary or Tom in the Building Department at 440-498-4400.

News from the Service Department

Holiday Tree and *Lights* Recycling

Orange Village Service Department will accept old or non-working holiday lights every Friday in December and January 2nd and 9th at the Recycle Center, 4680 Lander Road from 7 am to 3 pm. They will also be collecting your natural holiday trees separately from your trash/recycling. The trees will be chipped. Please prepare your tree for collection by following these simple guidelines:



- * Place tree with trunk facing the road.
- * Remove lights, ornaments, tinsel and other trimmings from branches.
- * Remove tree stands, metal or wood.
- * Do not bag your tree.

Place your tree at the curb for collection on Monday, January 5th, 12th or 26th or Tuesday, January 20th.



Computer/E-scrap and Household Hazardous Waste Collections

Jan. 2nd, Feb. 6th, March 6th
7:00 am to 3:00 pm
Orange Village Recycle Center
4680 Lander Road



Paper Shredding

Friday, February 13th, 9:00 am - noon
Pepper Pike City Hall
28000 Shaker Blvd.

Pepper Pike will provide Orange Village residents with an opportunity to have their sensitive documents professionally shredded. In collaboration with Pepper Pike and Landerwood Plaza, Orange Village residents will have seven opportunities to have their documents shredded throughout the year.

FIRE DEPARTMENT SAFETY TIPS

The members of the Orange Village Fire Department would like to take a moment to remind you of two very important winter safety tips. Please take a moment to review these two items with your family. As always we are here to protect you. However, by "helping us to help you" through education and positive safety practices we can lessen the chances that you will need to utilize our emergency services.

DOWNED POWER LINES

We already experienced many downed power lines with our early winter weather. Please remember that EVERY line is considered live no matter how positive you are that it is not. Keep all children away



from downed trees until you are 100% certain that no wires are entangled. The picture illustrates how easily power lines can be "hidden" in a mix of branches and brush.

DANGEROUS ICE

Curious how many ponds of various size are in the Village? A quick look at Google Maps shows many ponds of various sizes. Many ponds are located deep in the woods and you probably aren't even aware they exist. Teach your children there is no such thing as "safe ice" and the ONLY time a child should be allowed on a pond is under the direct supervision of an adult. Your Fire Department trains for ice rescue and acquired a rescue sled through a FEMA Grant. However, let's work together so that the only time we need to use this rescue sled is for training purposes.

Snow Parking Ban



Orange Village would like to remind residents that there is a Village wide parking ban during snowstorms that exceeds 2 inches. Code Section 351.03 states that no person shall stand or park a vehicle, except when necessary to avoid conflict with other traffic or to comply with the provisions of this Traffic Code, or while obeying the directions of a police officer or traffic control device. This allows for the Village crews to plow the streets safely and to maintain access for all emergency vehicles.

And the Survey Shows...

Orange Village asked residents where they currently get information about Village meetings, activities, and issues. There are several avenues that the Village uses to communicate with residents. We sought to know what methods work best, what are unnecessary, and what can be improved. The results showed that 75.5% of the residents received their information from the Orange Village quarterly Community Newsletter, 73.3% direct mail from Orange Village, 43.4% CodeRed Notification System (Reverse 911), 39.4% local newspapers, 31.6% Orange Village website, 31% Marquee sign at Village hall, 29.5% Orange Village bi-monthly e-news, and a few other ways such as word-of-mouth and Facebook pages.

We hope to encourage our residents to increase their reliance on Village e-news, which is the most cost effective and timely method of communication. Sign up at www.OrangeVillage.com.



FLOOD PROTECTION INFORMATION

In 1968, Congress created the National Flood Insurance Program (NFIP). This program provides flood insurance at a reasonable cost in exchange for the careful management of flood prone areas by local communities. The Village of Orange participates in the NFIP; you can protect your home and contents through the NFIP.

Homeowner's insurance policies do not cover damage from floods. However, because Orange Village participates in the National Flood Insurance Program, you can purchase a separate flood insurance policy. Flood insurance covers the building and its contents. Renters can insure their possessions. Everyone in the Village is eligible to purchase flood insurance. You do not have to live in the floodplain to qualify. Flood insurance covers all surface floods and can be purchased from a licensed insurance agent.

The Federal Government backs this insurance. There are two floodplains in the Village of Orange; a tributary to Tinker's Creek and Willey Creek. A detailed floodplain map is available at the Orange Branch of the Cuyahoga County Library. Fortunately, the Village has been spared from floods in recent history. This fact however should not make us complacent. Hydrologic studies indicate that under specific circumstances, the floodplain can and will someday flood. If you live in the floodplain, the odds are that someday your property will be damaged.

Do not accept statements from present owners, neighbors or sellers that a property in question has never been flooded. Investigate for yourself. The local library contains floodplain maps, instructions for interpreting these maps and flood protection publications. The Village Engineer, Service Department and Building Department can help you determine if your property is located in a Special Flood Hazard Area and provide assistance for drainage problems on or near your property. For technical assistance such as identifying the causes and ways of preventing or stopping flood damage to your property, please call the Village Engineer at 216-731-6255.

Several of the Village's efforts depend on your cooperation and assistance. Here is how you can help:

- ❖ If you live next to a ditch or stream, please help keep the banks clear of debris and heavy vegetation.

- ❖ Do not dump or throw anything into ditches, streams and detention basins. Dumping in streams and ditches is a violation of local regulations; it should be reported to the Orange Service Department or Village Engineer immediately. Even yard waste can block an existing watercourse resulting in flooding.
- ❖ All development in the floodplain, not just building construction, requires a permit. Before you buy or build in the floodplain, contact the Building Department for details. Contact the Building Department or Village Engineer if you suspect illegal development in the floodplain.

There are several ways to minimize flood damage to your home. Regrading your property so that water is directed away from structures is an example of one of these methods. The Building Department or Village Engineer can help you with this. Also, installing a plug or standpipe can help eliminate minor sewer backup. Overhead plumbing is also a method for eliminating sewer backup for more severe cases of flooding. More information about these methods and other flood proofing and retrofitting measures are available at the Orange branch of the Cuyahoga County Library.

FLOOD SAFETY AND EVACUATION TIPS

- Plan escape routes to higher ground.
- During heavy rainfall, monitor the level of water in drainage ways. Stay tuned to local radio and television for possible flood warnings.
- Evacuate the flood hazard areas in times of impending flood or when advised to do so by the Police or Fire Department.
- Do not attempt to cross a flooding stream on foot or by car.
- If your car stalls in high water, abandon it immediately and seek higher ground.
- Keep children away from flood water, ditches, culverts and storm drains.

IF A FLOOD THREATENS YOUR HOME, PROTECT YOUR PROPERTY BY DOING THE FOLLOWING:

- ◆ Open basement windows to let water in to equalize pressure.
- ◆ Move important or expensive items to a higher floor.
- ◆ Put small appliances in plastic bags and store in a high place.
- ◆ Remember to lock your house if you must evacuate.
- ◆ Turn off water, gas and electric at shut off points.

Residential Yard Waste Survey

Composting of waste is a natural method of recycling and converting organic waste (grass, leaves, plant trimmings) into a useable end product. Typically, the composting of yard waste when performed correctly can yield materials that can be utilized as soil amendments and as mulch. Residential composting and grasscycling has become quite commonplace.



Orange Village completes an annual recycling report which includes items that are recycled through our weekly collection, drop off collections, branch chipping and leaf pick up. We would like to include the recycling efforts you made by composting and/or grasscycling (mulching mowers) during 2014. Please complete the yard waste survey below and return it by January 31, 2015. If you use a landscaper, please consult with them when completing this form.

If you have any questions regarding this survey, please contact Anna Girardi at 440-287-5131. Thank you in advance for your time.

2014 Residential Yard Waste Survey Backyard Do-It-Yourself Activities

**Mail Completed
Form to:**
Orange Village - SD
4600 Lander Road
Orange Village, OH
44022

By January 31, 2015

Resident's Name _____

Resident's
Address _____

Size of Lot _____ feet wide x _____ feet deep

Do you compost in your backyard?

Yes No

*How large is your compost bin/area?
(one cubic yard = a block measuring 36" wide x
36" deep x 36" tall)*

1 cubic yard 2 cubic yards
3 cubic yards 4 cubic yards
other yards (please specify) _____

*In one year, to what level do you fill the
compost bin/area?*

100% full 75% full
50% full 25% full
Other % (please specify) _____

*Do you leave the grass clippings on your lawn
(grasscycling)?*

Yes No

Do you use a mulching mower?

Yes No

*If you used a mulching mower, how many times
would you have filled a standard 32 gallon trash
can each time you mowed?*

1 time 2 times 3 times 4 times other ____ (specify)

*How many times is the grass cut per month
(estimate)?*

_____ times per month

For how many months do you cut your grass?

_____ months per year

ALARM REGISTRATION

Please Print Legibly or Type

TYPE OF PREMISE PROTECTED: ____ Home ____ Condo ____ Business

Name: _____

Address: _____ Orange Village, OH 44_____

Home Phone: _____ Business Phone: _____

E-Mail Address: _____

ALARM COMPANY: _____ PHONE: _____

Emergency Contact #1: _____

Home Phone: _____ Cell Phone: _____ Business Phone: _____

Emergency Contact #2: _____

Home Phone: _____ Cell Phone: _____ Business Phone: _____

This form MUST be filled out completely EACH year and returned with the appropriate fee.

For office use only

Date of Registration _____ Amount Paid _____ Cash/Check

Mail Completed

Form to:

Orange Village - PD
4600 Lander Road
Orange Village, OH
44022

By January 31, 2015

*Wishing you and your
family a happy
holiday season!*



OFFICIAL NOTICE - ACTION REQUIRED REGISTER YOUR ALARM

As provided in Section 937.01 of the Orange Village Code, all residences and businesses having an alarm system must register their system with the Village annually. The purpose is to provide up-to-date information on whom to contact if your alarm sounds. A neatly typed or printed form must be submitted every year.



Registration takes place from now until January 31, 2015. You may complete the form above and return it to Orange Village Police Department between the hours of 8:00 a.m. and 4:00 p.m. Monday through Friday or mail it to Alarm Registration, Orange Police Department, 4600 Lander Road, Orange Village, Ohio 44022.

The registration fee is \$5.00 if paid by January 31st. Thereafter the fee increases to \$15.00. Your cooperation in returning both the application and the payment in a timely fashion assists our staff in the proper handling of emergency alarm calls. If you have any questions, please call 440-498-4401.

REMINDER:

Your alarm company needs the following two numbers to report alarm drops to our dispatch center.

POLICE 440-247-7321
FIRE 440-247-7373

These are the only two numbers to be used to report alarm drops.